BFSWS Rest of the World (RoW) Adult at Risk Referral Process

Are you concerned about the safety and wellbeing of an Adult at Risk?

Any professional considering making a referral to BFSWS regarding an Adult needs to be mindful of the importance of consent to intervene, or become involved, in some way, with the care and welfare of adults who may be need of support and or safeguarding, and should refer to JSP 834 for guidance.

Follow your agency procedures, discuss with Safeguarding Lead/Line manager

Advice/Guidance/Discussion/Consultation with BFSWS
Central Referral Team (CRT)
Phone: 0044 (0) 808 168 3111 (24/7 emergency during OOH).
Email: crt.bfsws@coreassets.com

BFSWS/Referrer agree on the next steps, with reference to BFSWS RoW Adult Threshold Eligibility Criteria (see below for details).

Go straight to Level 4 soonest if risk of significant harm is suspected.

Universal Services - Level 1

Adults who have the capacity to support themselves, or whose needs are being met, or can be met by engagement with Universal Services which are available as required, therefore additional support is not necessary.

No further Action required by BFSWS. Support to be provided through universal/targeted services.

Standard Risk – Level 2

Adults who have the capacity to support themselves in all other areas of their lives but have requested support to address an issue(s), for example, individual/couple counselling, relationship issues.

Offer of early intervention support from BFSWS, or onward referrals/sign-posting to support agencies

Moderate Risk – Level 3

Adults where there are a number of low-level concerns that may require an Early Help type response from another agency, or a referral to BFSWS.

Adult at Risk assessment/ Victim Support to be offered.

High Risk – Level 4

Referrals at this level should be reported to BFSWS. Depending on the reason for the referral you may need to contact the police/emergency services.

Referral to BFSWS must be made.